

Village of Brockport Tax Collection Changes Clarified

Several taxpayers have questioned some recent changes regarding Village tax collection -namely, why they no longer pay the bill at Village Hall. A wise resident said that once I explained it, she understood, and suggested I let others know by writing it up for the local paper. Although this was covered at a couple of on-camera Village Board meetings and a notice regarding tax collection was posted in the local paper, I thought I'd take the liberty of writing a press release of sorts.

As you may recall, last year we began offering payment of taxes in 2 installments rather than having to pay the entire bill at once. We are the 2nd Village in Monroe County to offer this. Feedback has been positive. This year we began utilizing a service offered by our bank called "lock box tax collection". They accept in-person payments at the Brockport Chase branch and payments by mail to their lock box processing center in Syracuse. Individual taxpayers even received return addressed envelopes with their tax bills.

Benefits include money getting into the bank faster and data being electronically downloaded to our tax collection software. An immense amount of staff time is saved by not having to do all the balancing, banking, and data entry. Many taxing authorities (municipalities, school districts, etc) use this method. We are the 4th Village in Monroe County to offer this. In talking with our neighbors at the Towns of Sweden and Clarkson, they now participate with lock box tax collection as well. Although they may currently accept the payments at their physical locations, they forward them on to lock box for processing.

These are just some of the ways we are improving the efficiency of the tax collection process and allocating precious limited Village Hall staff resources -at no cost to you. I hope this information has been helpful. As always, feel free to contact me with any questions.

Leslie Ann Morelli
Brockport Village Clerk