

Brockport Volunteer Fire Department
Contact: Kelly Smith, (585) 298-1456
Date: Thursday, May 26, 2011

FOR IMMEDIATE RELEASE

**BROCKPORT FIRE DEPARTMENT DISPATCH OFFICE CLOSURES:
IMPORTANT INFORMATION FOR RESIDENTS**

BROCKPORT, NY - After 137 years of continuous service to Brockport and its surrounding communities, the Brockport Fire Department Emergency Services dispatch office will cease operations effective Tuesday, May 31. All duties will be transferred to Monroe County's Emergency Communications Department at that time.

"It is important that residents call 911 in the event they need fire or emergency medical services from the Brockport Fire Department," states Fire Chief Michael Henry. "No longer will there be someone at the firehouse 24 hours a day, seven days a week to receive phone calls or handle walk-ins. If a resident does go directly to the firehouse looking for help, there is a red phone outside of each firehouse that they can use to be directly connected to 911. This applies to fire and emergency medical related services, water problems, wires down or any other incident that requires a response by our personnel. In the event of a non-emergency request of the fire department, such as setting up a fire prevention detail or requesting information, messages can be left at (585) 637-1030. The appropriate person will return your call as soon as possible."

The Chief Officers and members of the Brockport Fire Department would like to thank all of its current and past dispatchers for their service to the department and to the community over the years.

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